

Guidestone Pumpkin Patch & Harvest Festival COVID-19 Impact FAQ

Due to COVID-19 impacts on the community, Guidestone is making significant changes to its Pumpkin Patch & Harvest Festival program for 2020 to ensure, as best as possible, the safety of our guests, and to alleviate some of the fears and uncertainty that community members may be experiencing. Below are answers to frequently asked questions related to our shift to outdoor-only spaces and smaller crowd sizes, and the efforts we will be taking to provide a safe and fun Pumpkin Patch experience during these challenging times. If you are not finding the answers that you need, please contact us at info@guidestonecolorado.org.

What extra precautions are you taking to ensure the health and safety of event guests?

The health and safety of our guests and staff continues to be Guidestone's top priority. First and foremost, to reduce the potential for transmission of COVID-19, we have switched to an outdoor-only event, with smaller crowd sizes of 100 people attending at one time. **Attendees will be required to reserve tickets in advance, and choose either the 9am-12pm or 1pm-4pm time frame on the day they would like to attend.** Signage will be posted at the entrance booth and at multiple locations around the site to ask that people wear a mask, wash hands frequently and maintain social distancing.

We have also changed the event site location this year - **this year's Pumpkin Patch will be held at the Hutchinson Homestead & Learning Center** (directly across Hwy 50 from the Hutchinson Ranch). This change better accommodates smaller group sizes, and will carry less impact if the need arises to cancel the event due to rising COVID cases in the community.

In addition, event activities will include only opportunities that can accommodate social distancing, including: crafts, farm animal area, drink and snack sales, strawbale maze, wagon rides to pumpkin patch, and pony rides (TBD). Activities will be spread out around the site to help support distancing of groups. Locations are:

- Entrance Booth - Gate to Homestead Yard
- Drink & Snack Sales - Equipment Shed
- Farm Animals - Farnyard
- Crafts - Ranch House Orchard Yard
- Strawbale Maze, Wagon Rides, Pumpkin Patch - spread out across NE Pasture

How do you develop your protocol and policies?

Guidestone is in frequent contact with the Chaffee County Public Health and is monitoring best practices being released by local, state, and federal agencies. Rest assured we will be following all public health guidelines and taking extra precautions whenever possible.

What will you do if COVID cases begin to increase?

Because this is an evolving and dynamic situation, we will continue to update our COVID-19 health policy as needed. In the event that COVID cases start to rise in our county, we will change plans accordingly, and will use the decisions made by Chaffee County Public Health and the Salida School District as a guide. If schools shut down at any point between now and October 18th, we will cancel the event or any remaining days of the event.

For information regarding cancellation policy and reimbursements, please see below.

What is your protocol for health screenings and contact tracing?

Temperature checks and verbal health checks will take place at time of entry, as well as recording email addresses of all attendees for contact tracing if needed. If an attendee registers a 100.4 degree fever or shows any obvious symptoms, s/he will be asked to leave.

If an attendee tests positive for COVID-19 up to 14 days after attending Pumpkin Patch, please contact Guidestone at info@guidestonecolorado.org or call (719)239-0955 so we can follow up with CCPH for next steps and initiate contact tracing if needed. Or contact CCPH directly to let them know.

Employees and volunteers who have been in close contact with an exposed or symptomatic person (within 6 feet for at least 15 minutes) will not report to the event and will self-quarantine.

What is your protocol for hand washing?

Guests will be encouraged to wash hands frequently. There are 2 full bathrooms on site, and we will also have one additional porta-potty and three additional hand-washing stations, as well as hand sanitizer at the drinks table, entrance booth, and craft tables.

What is your protocol for cleaning and sanitizing surfaces and supplies?

Between 12 pm and 1 pm each day, staff and volunteers will clean/sanitize the bathrooms, porta-potties, and any other hard surfaces or craft materials that require additional cleaning.

What is your protocol for food and beverages?

Only hot drinks (cider, coffee and tea), pre-made baked items, snack bars, and popcorn will be available for purchase. All drink and food items will be served by a volunteer (masked and wearing nitrile gloves), and the serving area will be a minimum of 6' away from the order/payment station.

What is your protocol for masks and protective equipment?

Masks will be required for all staff, volunteers, and attendees who are 7 years of age and up. Populations at higher risk for severe COVID-19 should consider additional protections or staying home during this time per CDPHE guidance.

How are you accommodating social distancing?

Guidestone staff will operate the event in compliance with all guidelines set forth by Chaffee County Public Health, including rules related to social distancing. Our staff are already working hard to develop an engaging and fun event experience that accommodates social distancing.

Specifically, activity area set-up plans include:

- Create a queue at entrances that ensure a minimum of 6 feet of physical distancing between individuals and pace entry to prevent congestion.
- Craft tables will be set up such that only one family can be working at a craft table at one time, with two tables set up on either side of an EZ-Up tent. Crafts will be developed that require no shared items between family groups.
- A seating area will be provided near the Drink/Snack station - straw bales and picnic tables will be spread out at least 6' from one another.
- The straw bale maze will be built this year in such a way as to have wider paths to make it easier to pass by another person, and only 6 children will be allowed in at a time. Single-direction traffic flow will be established for the maze.

- Wagon rides will accommodate up to 4 families at a time, seated at the four corners of the wagon.

What is your cancellation policy, and what if Guidestone needs to cancel the event for a reason related to COVID-19?

We re-designed the event to minimize the potential that we will have to cancel it. In the event that local, state, or federal government agencies implement any orders that require Guidestone to cancel Pumpkin Patch, we will provide a 100% refund to ticket-holders.

Guidestone has updated its standard cancellation policy to address COVID-19:

COVID-19 Community Health Cancellations

If Guidestone has to cancel the event in accordance with local, state, or federal COVID-19 guidelines, *prior to the start of the event*, all ticket-holders will receive a 100% refund.

If Guidestone has to cancel the remaining days of the event, in accordance with local, state, or federal COVID-19 guidelines, *after the start of the event*, all ticket-holders with tickets for cancelled dates and times will receive a 100% refund.

COVID-19 Personal Health Cancellations

If a ticket-holder is diagnosed with COVID-19 or has any symptoms (as defined within current Chaffee County Public Health guidelines pertaining to COVID-19), the ticket-holder will receive a 100% refund. In all other instances, Guidestone's standard cancellation policy remains in effect.